



FEEDBACK

Paul and Mark have recently started this business in an industry that... well... we all know the stereotype.

Your feedback, as a **customer** now – and hopefully as a future **client** – is very important for us to build a reputable business for us, and our families.

Would you kindly take the time to give us your candid feedback and send it back to us in the stamped envelope enclosed?

What was your impression of the detail and accuracy of the car's pictures and description in the internet advertisement?



If applicable, what can we do to make it a 😊?

How would you rate your dealings with Paul and/or Mark?



If applicable, what can we do to make it a 😊?

Do you feel comfortable recommending us to your family and/or friends?



If applicable, what can we do to make it a 😊?

Based on your experience buying/selling with us, what suggestions do you have to help us improve our business?

Wish I had something to suggest but think you both do it extremely well.

Any nice stuff to say??

Keep things the same. With no sales people waiting to make sales, your costs are kept very acceptable, thus very appealing to prospective clients.

If so, may we copy this as a testimonial on our website?

- Yes
- Not now

Again, thank you for your business and we'd love to hear from you when it is time to next buy or sell a vehicle.

Mark and Paul
Brisbane Car Shed